

RETURN & EXCHANGE POLICY

Nearly Nude would like to thank you for your purchase. If you are not perfectly satisfied with your order, Nearly Nude will refund or exchange all articles purchased within 28 days of the delivery date. *Please note there are no refunds or exchanges on underpants*.

STEP 1.

A Returns Merchandise Authorisation (RMA) number must be issued by Nearly Nude within 14 days of receiving your order. Your returned items must be received by Nearly Nude within 14 days of receiving your RMA number.

STEP 2.

All items must be returned in the original Nearly Nude packaging provided, including the shipping carton, along with original receipt and completed return form provided. Returned items must be in their original condition - unworn, unwashed, unused and with all Nearly Nude tags attached. Garments received soiled or with make-up marks will not be accepted for exchange or return and will be sent back to the customer.

It is your responsibility to obtain proof that the goods have been returned, and to return the goods by registered post or by other such means or carrier of your choice, which gives proof of posting and delivery. All returns or exchanges sent to Nearly Nude must have a valid tracking number. Nearly Nude will not be liable for items lost in transit.

If you wish to exchange or refund a faulty item, please contact our Customer Care team during business hours 9am to 6pm AEST on +613 9237 2200 or email customercare@nearlynude.com.au

RETURNS & EXCHANGES Fill out this card and include it in your returns package along with the original receipt. RETURNS AUTHORISATION NUMBER: NAME: ORDER NUMBER: DESCRIPTION QTY SIZE COLOUR **EXCHANGE** REFUND PLEASE STATE REASON FOR YOUR RETURNS: IF YOU ARE MAKING AN EXCHANGE PLEASE INDICATE BELOW THE ITEMS YOU WOULD LIKE TO ORDER REFLIND QTY SIZE COLOUR DESCRIPTION EXCHANGE